



NETAPP AND ORACLE UNBREAKABLE LINUX FREQUENTLY ASKED QUESTIONS

Title: NetApp Supports Oracle Unbreakable Linux Program

QUESTION: WHAT IS ORACLE® UNBREAKABLE LINUX®?

ANSWER:

At Oracle Open World 2006, Oracle announced support for Red Hat Enterprise Linux Server. Support will be available for any customer. This support offering will include:

- Network support
- Basic support
- Premier support

QUESTION: WHAT IS ENTERPRISE LINUX?

ANSWER:

Enterprise Linux is based on the Red Hat Enterprise Linux Server. It can be obtained by going to the following Website:

<http://edelivery.oracle.com/linux>

QUESTION: WHAT DOES THIS SUPPORT STATEMENT MEAN TO NETAPP?

ANSWER:

NetApp supports Oracle in this endeavor. In the words of our CEO:

"The world's largest enterprises must have the flexibility to quickly and continually adapt to today's rapidly changing business requirements, without incurring risk," said Dan Warmenhoven, CEO of Network Appliance. "The Oracle Unbreakable Linux program is designed to drive the key benefits of Linux—including flexibility, reliability, and simplicity—directly into the data center. The longstanding relationship between NetApp and Oracle has enabled us to continuously deliver superior enterprise solutions to enable business agility and improve reliability—all tenets of the NetApp brand."

More info --> <http://www.oracle.com/technologies/linux/index.html>

QUESTION: WILL NETAPP SUPPORT ENTERPRISE LINUX WHEN USED WITH NFS, ISCSI, AND FCP?

ANSWER:

Yes. NetApp plans to support Enterprise Linux across all protocols.

QUESTION: WHAT IS CURRENTLY SUPPORTED WITH ENTERPRISE LINUX?

ANSWER:

We currently support Enterprise Linux when used with our NAS products.

QUESTION: WILL THIS INCLUDE ORACLE RAC WITH ENTERPRISE LINUX?

ANSWER:

Oracle RAC will be supported on OEL when used with the NetApp NFS protocol.

QUESTION: WILL ENTERPRISE LINUX SUPPORT ISCSI AND FCP PROTOCOLS?

ANSWER:

We are evaluating the changes now to determine whether we will support iSCSI/FCP with OEL or if more testing is needed before supporting this configuration.

QUESTION: HOW CAN I TELL IF ENTERPRISE LINUX IS SUPPORTED WITH NETAPP FOR ISCSI AND FCP?

ANSWER:

Our certification matrices for iSCSI/FCP will be updated to reflect this change.

QUESTION: IS ADDITIONAL CERTIFICATION REQUIRED BY ORACLE?

ANSWER:

No additional certification is needed by Oracle because Enterprise Linux is compatible with Red Hat Enterprise Linux.

QUESTION: WHERE CAN I GET MORE INFORMATION ABOUT ENTERPRISE LINUX?

ANSWER:

Contact Oracle or visit the company's Website:

<http://www.oracle.com/technologies/linux/index.html>

QUESTION: WHAT IF I HAVE MORE QUESTIONS ABOUT ENTERPRISE LINUX AND NETAPP? WHOM SHOULD I CONTACT?

ANSWER:

Please contact your local sales representative.