



NetApp's Quality Policy Statement:

NetApp is committed to providing products and services that conform to customer contractual and regulatory requirements and to continually strive to exceed customer expectations. NetApp's objective is to achieve our quality goal by:

A. Defect Prevention through:

- **Statistical process control**

B. Continual improvement through:

- **Every employee's commitment to quality**
- **Establishing & reviewing quality objectives**
- **Real time quality measurement and feedback**
- **Corrective action activity**
- **Management support and employee empowerment**