



GLOBAL SERVICES

DISASTER RECOVERY DESIGN AND IMPLEMENTATION SERVICES

Tackle the risk of catastrophic data loss head on with a reliable, comprehensive disaster recovery plan optimized for Microsoft® Windows® applications.

THE CHALLENGE

In today's demanding business environment, access to information is a competitive advantage. If a disaster occurs, you simply can't afford to lose access to valuable data that impacts the bottom line. You simply can't risk threats such as natural disasters, hackers, viruses, and even demands of corporate Sarbanes-Oxley compliance programs compromising your valuable data. Hence, organizations are compelled to put rock-solid disaster recovery plans in place.

Architecting a viable plan can present enormous complexity, and the reality is many IT organizations do not have the in-house expertise to grapple with the various facets of designing the right disaster recovery strategy. Other companies may not have the capacity to detour savvy technical resources from managing critical daily operations to designing and implementing the right DR plan.

THE SOLUTION

Network Appliance Professional Services will architect and fully implement a comprehensive recovery plan, using best-in-class disaster recovery technology to make sure your data is available following a disaster.

Our highly trained and experienced field engineers will conduct a comprehensive assessment of your environment and recovery requirements and deliver a viable plan, drawing from a choice of powerful disaster recovery applications, including:

MetroCluster with fast failover and synchronous replication at a remote site for rapid recovery and business continuance

SnapMirror® for high-speed data replication at one or more network storage appliances, over a LAN or a WAN, providing the highest possible data availability and fastest recovery for mission-critical applications

The result: you'll sleep better at night with the confidence that your organization can weather a disaster and be back up and running with full access to mission-critical data.

Relying on expert NetApp Professional Services to deliver a comprehensive DR plan means you'll:

Free your internal resources. Your IT team will remain free to manage day-to-day operations, instead of scrambling to piece together a plan, while risking costly rollout delays.

Ensure recovery within a window of time that your business can tolerate.

Access leading technologies methodologies. In each engagement, we apply industry best practices, giving you the full benefit of a wealth of technical knowledge.

Get there faster. We rapidly deliver and implement real-world plans, even in the most complex data center environments.

Leverage our vast storage expertise. Our highly trained Professional Services engineers have extensive NetApp hardware and software certifications, best-in-class enterprise storage architecture experience, and deep project management skills.

APPROACH

NetApp Professional Services has helped multiple global companies implement reliable recovery plans. We deliver leading technologies, methodologies, and expertise that complement every phase of your Disaster Recovery Design and Implementation solution—from assessment through implementation. Our expert services free your internal resources, minimize disruption, and ensure effective recovery without fail. You can truly expect the highest standards from NetApp Professional Services staff.

We deliver a comprehensive approach:

Assess. First, we comprehensively assess the DR capabilities of your infrastructure, as well as vulnerabilities and risks. Throughout the assessment phase, you can count on expert advice to alleviate the technology integration challenges involved.

Design. Next, we incorporate your application requirements to deliver a comprehensive architectural blueprint for disaster recovery with NetApp and partner solutions.

Implement. Then we seamlessly integrate existing storage with your new DR solution, using best practices throughout.

SERVICE DELIVERABLES

Our Professional Services team partners with you from the assessment phase through implementation and testing your comprehensive DR plan, guaranteeing the best possible recovery strategy for your mission-critical data. NetApp Disaster Recovery Design and Implementation Services free up your team, bringing to bear world-class knowledge and experience and cementing the engagement with comprehensive testing and optimization.

NetApp Professional Services will develop a comprehensive DR plan with specific deliverables, including:

- Project launch
- Assessment plan
- Design plan
- Implementation plan
- Verification and testing
- User training
- Documentation of procedures and architecture

PRICING

Disaster Recovery Design and Implementation Services are priced on the scope of the plan you wish to implement, accompanied by a clear statement of work from NetApp. For further information, please contact your local Network Appliance account representative.

COMPLETE NETAPP SOLUTION

Hardware: NetApp FAS900/200 Series, V-Series product line, and NearStore®

Software: Data ONTAP®, SnapMirror®, SnapVault®, SnapManager® for Exchange, SnapManager for SQL, SnapDrive™

Services: Disaster Recovery Design and Implementation Services

RELATED SERVICES

NetApp Global Services can assist you in any and every phase of the storage lifecycle. Whether you need help planning your next-generation storage system, need an extra set of hands for a major storage deployment, or want to optimize your existing infrastructure, trained NetApp services personnel have the skills to get the job done and ensure your success. NetApp offers a portfolio of related services, including:

Backup and Recovery Design and Implementation Services

VTL Design and Implementation Services

ABOUT NETWORK APPLIANCE

Network Appliance is a world leader in unified storage solutions for today's data-intensive enterprise. Since its inception in 1992, Network Appliance has delivered technology, product, and partner firsts. Information about Network Appliance™ solutions and services is available at www.netapp.com.



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